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# WORKERS' COMPENSATION APPEALS BOARD STATE OF CALIFORNIA

BRANDON COSTA,

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Applicant,

VS.

WOLSELEY INVESTMENTS, doing business as FERGUSON ENTERPRISES, INC.; LIBERTY MUTUAL INSURANCE COMPANY for HELMSMAN MANAGEMENT SERVICES, INC., on behalf of NEW HAMPSHIRE INSURANCE COMPANY.

Defendants.

Case No. ADJ8298527 (Stockton District Office)

> ORDER DENYING PETITION FOR RECONSIDERATION

We have considered the allegations of the Petition for Reconsideration and the contents of the report of the workers' compensation administrative law judge (WCJ) with respect thereto. Based on our review of the record, and for the reasons stated in the WCJ's report, which we adopt and incorporate, we will deny reconsideration.

We have given the WCJ's credibility determination great weight because the WCJ had the opportunity to observe the demeanor of the witnesses. (Garza v. Workmen's Comp. Appeals Bd. (1970) 3 Cal.3d 312, 318-319 [35 Cal.Comp.Cases 500, 504-505].) Furthermore, we conclude there is no evidence of considerable substantiality that would warrant rejecting the WCJ's credibility determination. (Id.)

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For the foregoing reasons, 1 2 IT IS ORDERED that the Petition for Reconsideration is DENIED. 3 WORKERS' COMPENSATION APPEALS BOARD 5 6 7 I CONCUR, 8 9 10 11 FRANK M. BRASS 12 CONCURRING, BUT NOT SIGNING 13 14 DEIDRA E. LOWE 15 DATED AND FILED AT SAN FRANCISCO, CALIFORNIA 16 MAR 3 0 2015 17 SERVICE MADE ON THE ABOVE DATE ON THE PERSONS LISTED BELOW AT THEIR 18 ADDRESSES SHOWN ON THE CURRENT OFFICIAL ADDRESS RECORD. 19 **BOEHM & ASSOCIATES** 20 BRADFORD & BARTHEL, LLP **BRANDON COSTA** 21 DIGNITY HEALTH/ST. JOSEPH'S MEDICAL CENTER 22 **EDD HELMSMAN MANAGEMENT** 23 **JACKSON LEWIS JUAN VERA** 24 SAN JOAQUIN COUNTY DEPT. OF CHILD SUPPORT SERVICES 25 Received by 26 APR 01 2015

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COSTA, Brandon

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4	San Jose, California 95134 Telephone: (408) 392-8202 Facsimile: (408) 392-0903			
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6	Attorneys for Defendants Liberty Mutual Insurance Company administering for Helmsman Management Services, Inc. on behalf of New Hampshire Insurance Company			
7				
8	WORKERS' COMPENSATION APPEALS BOARD			
9	STATE OF CALIFORNIA			
10	BRANDON COSTA,	Case No. ADJ8298527		
11	Applicant,			
12	VS.	DEFENDANT LIBERTY MUTUAL'S ANSWER TO APPLICANT'S PETITION		
13	WOLSELEY INVESTMENTS DBA FERGUSON ENTERPRISES, INC. and	FOR RECONSIDERATION		
14	LIBERTY MUTUAL INSURANCE COMPANY ADMINISTERING FOR			
15	HELMSMAN MANAGEMENT SERVICES, INC. ON BEHALF OF NEW HAMPSHIRE INSURANCE COMPANY,			
16	Defendants.			
17				
18	I. INTRODUCTION			
19	Comes now defendant, Liberty M	lutual Insurance Company administering for		
20	Helmsman Management Services Inc. on bel	nalf of New Hampshire Insurance Company, by		
21	and through its attorneys of record, Bradford & Barthel, LLP, with this Answer to Applicant's			
22	Petition for Reconsideration dated 2/19/2015.			
23	The WCJ's decision denying temporary disability is correct and should be upheld. The			
24	WCJ found that applicant requested and received Family and Medical Leave Act ("FMLA"			
25	leave for a non-industrial injury. He was granted several extensions of this leave after i			
26	expired (even though Ferguson was not obligated to do so). Applicant failed to provide work			
27	status updates, including an update that was due by 8/1/12, which were necessary to continue			
28	his leave and his employment. He was terminated on 9/4/2012 for job abandonment. Because			

Ferguson had modified work, including sedentary work, available to applicant, TD is not owed, either retroactively or prospectively.

#### II. FACTS

### A. <u>Applicant Claims an Injury, Declines Treatment, and Is Discharged By the Primary Treating Physician With No Industrial Injury.</u>

Applicant was employed by Ferguson Enterprises, Inc. as a receiving clerk. He claims that he felt a "muscle spasm" in his back in October 2011. However, he continued working and confirmed on 10/28/2011: "I decline treatment at this time." (10/28/11 "Associate's Acknowledgement Treating Physician" [Defense Ex. A admitted on 11/04/14]).

Applicant was evaluated by Dr. Donald Rossman, who issued a Doctor's First Report on 3/29/2012. Dr. Rossman noted that applicant initially complained of a muscle spasm underneath his left upper lower back. Since that time, he noticed an increase in spasms to his left gluteal and left leg. Dr. Rossman noted that "compensability of this condition is to be determined", and continued regular work status. (03/29/12 Doctor's First Report of Dr. Rossman [Defense Ex. A admitted on 11/04/14]).

Applicant signed Ferguson's "Worker's Comp Reporting and Time Off Guidelines" acknowledgment on 3/29/2012. (03/29/12 Worker's Comp Reporting and Time Off Guidelines form [Defense Ex. A admitted on 11/04/14]). This outlined the basic reporting requirements for leaves of absence, including notification for private physicians: "If you have a private doctor, you MUST give notice of all future follow up appointments, documentation and scheduled changes in a timely manner to the Safety Coordinator, HR person or Shift Manager." It also advised: "All paperwork/documentation must be turned into the Safety Coordinator, HR person or Shift Manager immediately after each appointment!! NO EXCEPTIONS!"

On 4/2/2012, Dr. Rossman evaluated applicant again. (04/02/12 Dr. Rossman PR-2 form [Defense Ex. A admitted on 11/04/14]). Applicant complained of pain in his left underarm, left gluteal, and left leg. The physical examination revealed that the lumbar spine was non-tender to palpation, no muscle spasms, and limited range of motion. Neurological

examination was normal, except for left leg pain. Dr. Rossman reviewed Dr. Alegre's notes, which did not show industrial injury. He also noted that "patient gave history of initial pain [in the] lower left scapular area and then developed low back and lower extremity pain 2 weeks later." Dr. Rossman further noted: "Do not consider his low back complaints industrial at this time given the chronology and lack of injury history. Patient understands this explanation and will pursue his evaluation with Dr. Alegre." He concluded: "Based on the available information, this does NOT appear to be a work-related condition." (Emphasis added.)

### B. Applicant Requests FMLA Leave for a Non-Industrial Condition.

On 4/26/2012, applicant requested a leave of absence from his Ferguson under the Family and Medical Leave Act (FMLA), beginning 4/25/2012. (04/2612 Request for Leave of Absence Form form signed by Ms. DeBord but not by applicant [Defense Ex. A admitted on 11/04/14])<sup>1</sup>. Under the section entitled, "Reason for leave", the box "no" is checked when asked whether the condition was related to a worker's compensation illness or injury.

## C. <u>Ferguson Extends Applicant's Leave, But Applicant Fails to Submit Medical Documentation Supporting His Leave.</u>

Under the FMLA, applicant was entitled to 12 weeks of unpaid leave (which, consistent with the FMLA and workers' compensation law, would have run concurrently with any absence under workers' compensation law). Since he began his leave on 4/25/2012, this leave only lasted through July 17, 2012. Ferguson provided applicant with an Eligibility Notice, Designation Notice, Fitness for Duty Certification, and Leave of Absence Policy. (05/03/12 Letter Addressed to The Applicant with Six Pages of Attachments [Defense Ex. A admitted on 11/04/14]).

Ferguson told applicant: "Please ensure that you keep your supervisor advised of any changes in your work status or your leave period." (05/03/12 Letter Addressed to The

As Ms. DeBord correctly testified, there is no legal requirement that an employee sign such a request form. Indeed, as is often the case where the employer is first placed on notice that an employee is eligible for leave while the employee is already absent from the workplace, the employee typically does not sign the form.

Applicant with Six Pages of Attachments, p. 1, para. 3 [Defense Ex. A admitted on 11/04/14]). It also advised: "The timely submission of the completed Fitness for Duty Certification upon your release to work will be required in order for Ferguson to evaluate your return to work." (Id., p. 1, para. 4).

Applicant was also advised: "While on leave, you will be required to furnish us with periodic reports of your status and intent to return to work immediately upon any change in your status or every \_\_\_\_\_. (Indicate interval of periodic reports, as appropriate)." (05/03/12 Letter Addressed to The Applicant with Six Pages of Attachments, p. 3, para. 4 [Defense Ex. A admitted on 11/04/14]).

Applicant provided Ferguson with a doctor's note dated 6/7/2012, indicating that his leave would last through August 1, 2012—past his maximum allowable FMLA leave. Ferguson nevertheless extended applicant's leave, and instructed applicant: "Please ensure that you keep your supervisor advised of any changes in your work status or your leave period." (07/24/12 Letter to Applicant [Defense Ex. A admitted on 11/04/14]).

However, on August 2, 2012, applicant did not return to work. Ferguson sent applicant a letter on 8/7/2012 reminding him that (1) his FMLA leave was already exhausted, (2) there was no guarantee his leave would be extended and his job kept secure, and (3) that Ferguson needed an updated Certification of Health Care "no later than August 17, 2012. Failure to return the completed Certification of Health Care form to me within the required period may result in a loss of your leave rights." (08/07/12 Letter to Applicant; emphasis added [Defense Ex. A admitted on 11/04/14]). The letter enclosed a Certification of Health Care.

Gina DeBord, Ferguson's Human Resources Operations Manager, testified that she never received a facsimile containing a medical report extending applicant's leave, and between 8/7/2012 and applicant's termination on 9/4/2012, Ferguson did not receive the requested medical records or Certification of Health Care. Ferguson was forced to move forward with filling applicant's position, effective 9/4/2012. (Minutes of Hearing and Summary of Evidence, 11/04/14, p. 7:1-3; 09/04/12 Letter to Applicant [Defense Ex. A admitted on 11/04/14]).

Applicant admitted at trial that he had no evidence supporting his claim that he faxed a doctor's report to Ferguson on 8/1/2014. (Minutes of Hearing and Summary of Evidence, 11/04/14, p. 6:7-9). In fact, he presented no evidence that he submitted any of the required documentation supporting his leave to Ferguson after June 2012.

If applicant had not abandoned his job by failing to provide documentation supporting his leave, he would have been accommodated by Ferguson. Ms. DeBord further testified that Ferguson provides modified duty to all levels of work restrictions. (Minutes of Hearing and Summary of Evidence, 11/04/14, p. 7:5-6). In fact, two employees with similar work restrictions to applicant were being accommodated as of the time of trial.

#### III. ARGUMENT

After receiving Dr. Rossman's report that clearly and unambiguously stated that applicant did <u>not</u> have any industrially-related injury, neither Ferguson nor its insurer, Liberty, had any obligation to pay TD benefits. Applicant then requested and accepted FMLA leave for a nonindustrial injury. He accepted FMLA benefits for over four months, without ever questioning his leave.

As the WCJ noted in his Opinion, Ferguson clearly communicated its need for medical reports. This need was communicated to applicant in its letters dated 4/26/12, 5/3/12, 7/24/12, and 8/7/12. It also informed applicant of his obligation to provide prompt work status reports in its Notice of Eligibility and Rights and Responsibilities form. At trial, applicant admitted that he received this correspondence from defendant and understood that he had to submit his work status reports to Ferguson. (Minutes of Hearing and Summary of Evidence, 11/04/14, p. 5:52; p. 6:1).

Even though it was not obligated to provide any FMLA leave after 7/17/2012, Ferguson nevertheless extended applicant's leave, contingent upon providing work status reports. After he failed to submit a report in July 2012, Ferguson gave applicant a final opportunity to provide a report by 8/1/12. While applicant testified he faxed this to defendant, he offered nothing to corroborate this claim. (Minutes of Hearing and Summary of Evidence, 11/04/14, p. 6:7-9). Ms. DeBord testified that Ferguson did not receive any such report, via

fax or otherwise. (Id. at p. 6:50-52—p. 7:1-3). The WCJ, in weighing credibility, correctly found Ms. DeBord credible. This credibility is amplified in light of applicant's failure to produce any confirmation that he faxed his reports as required.

Applicant is incorrect in his criticism of Ferguson. The employer granted applicant's request for nonindustrial leave, and even extended his leave while simultaneously keeping his job secure for four months. Ferguson attempted to obtain work status reports (08/07/12 Letter to Applicant; emphasis added [Defense Ex. A admitted on 11/04/14]) but, having received none, was forced to move forward with terminating applicant.

Applicant is also incorrect in arguing that the FMLA somehow "supplanted" Applicant's rights under the Workers' Compensation law. The FMLA is not somehow contrary to Workers' Compensation law. Rather, the FMLA's purpose is to provide a benefit to employees by permitting them to take time off from work for medical and other qualifying reasons while protecting their ability to return to work. 29 C.F.R., § 825.101. Where an employee needs time off work for an industrial injury, the employee will be entitled to the protections of both laws concurrently. 29 C.F.R., § 825.702(d)(2) ("An employee may be on a workers' compensation absence due to an on-the-job injury or illness which also qualifies as a serious health condition under FMLA. The workers' compensation absence and FMLA leave may run concurrently . . . . "); see also 29 C.F.R., § 825.701(a) ("If leave qualifies for FMLA leave and leave under State law, the leave used counts against the employee's entitlement under both laws. . . ."). Moreover, Applicant was not terminated because of his FMLA leave—he was terminated because he failed to communicate any intent to return to work.

Appeals Board somehow effects this Board's decision. The standard at the UIAB is whether applicant should be denied unemployment benefits because of misconduct (Unemployment Ins. Code, § 1256) or willful neglect (22 CCR § 1256-38(a)). It is important to note that the UIAB did not find that applicant had not abandoned his job; rather, that decision turned on whether job abandonment, in and of itself, is "misconduct" sufficient to justify a denial of unemployment benefits.

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Unlike unemployment, "temporary disability is intended as a substitute for lost wages during a period of transitory incapacity to work." (Signature Fruit Co. v. Workers' Comp. Appeals Bd. (2006) 142 Cal. App. 4th 790, 795). "[I]it would be illogical to award an employee temporary disability as a wage replacement where it is undisputed that there otherwise would not be a wage to replace." (Id. at p. 802).

A similar denial of TD was upheld in Haile v. Workers' Comp. Appeals Bd., 77 Cal.Comp.Cases 832 (2012, Writ Denied). There, applicant, who was working modified duty, requested a non-industrial leave of absence. The employer, who had been accommodating her work restrictions, denied the leave request, but applicant elected to take a leave of absence anyway. Applicant was terminated for job abandonment, and the employer testified that they would have continued to accommodate applicant, had she not abandoned her job.

The WCJ denied TD, and the WCAB adopted the judge's report and recommendation. In doing so, it rejected applicant's argument that a termination must be for "willful misconduct" in order to bar TD. The WCJ and WCAB held that this would be an "absurd" result "and would force the WCAB to improperly interfere with legitimate exercise of managerial discretion." (Haile v. Workers' Comp. Appeals Bd., 77 Cal.Comp.Cases 835 (2012, Writ Denied)).

Such is the case here. Ferguson granted applicant an unpaid leave of absence after Dr. Rossman concluded that his complaints were non-industrial. The decision to terminate applicant after he failed to furnish work status reports, coupled with Ferguson's policy of accommodating its employees, defeats applicant's claim for TD.

#### IV. **CONCLUSION**

Applicant was granted an unpaid leave of absence after Dr. Rossman concluded that his complaints were non-industrial. Ferguson accommodates work restrictions for industrial injuries, but applicant ceased employment after he was terminated. Where an employee's physician concludes that an alleged injury is nonindustrial, the employer, in granting FMLA leave, is well within its rights to terminate an employee who fails to provide requested work

1	status reports. Moreover, the cle	ar and unrebutted facts at trial show that Ferguson
2	accommodates employees with work restrictions, including sedentary restrictions	
3		not be disturbed or overturned.
4	Dated: March 5, 2015	Respectfully submitted,
5		Bradford & Barthel, LLP
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7		By: MICHAEL P. PHENIC
8		MICHAEL P. BURNS Attorneys for Defendants
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1	<u>VERIFICATION</u>	
2	STATE OF CALIFORNIA )	
3	) ss.	
4	COUNTY OF SANTA CLARA )	
5	I have read the foregoing DEFENDANT LIBERTY MUTUAL'S ANSWER TO	
6	APPLICANT'S PETITION FOR RECONSIDERATION and know its contents.	
7	I am an attorney for a party to this action. The matters stated in the foregoin	
8	document are true of my own knowledge except as to those matters which are stated or	
9	information and belief, and as to those matters I am informed and believe that they are true.	
10	I declare under penalty of perjury under the laws of the State of California that the	
11	foregoing is true and correct.	
12	Executed on March 5, 2015, at San Jose, California.	
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14	MICHAEL P. BURNS Attorneys for Defendants	
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1	BRADFORD BARTHEL SAN JOSE		
2	Asheley Alexander EAMS Firm Manager		
3	aalexander@bradfordbarthel.com (559) 442-3602		
4			
5	PROOF OF SERVICE (C.C.P Section 1013a, 2015.5)		
6	STATE OF CALIFORNIA )		
7	) ss.		
8	COUNTY OF SANTA CLARA )		
9	RE: BRANDON COSTA VS. FERGUSON ENTERPRISES Claim No.: WC608-A25046		
10	Claim No.: WC608-A25046 Our File No.: 0178.058079		
11	I, Lynn Baker, am a citizen of the United States and am employed in the county of the		
12	aforesaid; I am over the age of 18 years and not a party to the within action; my business		
13	address is 2841 Junction Avenue, Suite 114, San Jose, California 95134.		
14	On March 5, 2015, I served the within document(s) described as:		
15	DEFENDANT LIBERTY MUTUAL'S ANSWER TO APPLICANT'S PETITION FOR		
16	RECONSIDERATION		
17	on the interested parties in this action as stated on the attached mailing list.		
18	(ORIGINAL) Filed Electronically via EAMS.		
19	(BY MAIL) By placing a true copy of the foregoing document(s) in a sealed envelope		
20	addressed as set forth on the attached mailing list. I placed each such envelope for collection and mailing following ordinary business practices. I am readily familiar with this Firm's practice for collection and pracessing of correspondence for mailing		
21	with this Firm's practice for collection and processing of correspondence for mailing Under that practice, the correspondence would be deposited with the United States Postal Service on that same day, with postage thereon fully prepaid at San Jose		
22	California, in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date is		
23	more than one day after date of deposit for mailing in affidavit.		
24	I, the undersigned, declare under penalty of perjury that the foregoing is true and correct		
25	Executed on March 5, 2015, at San Jose, California.		
26	Lynn Baker (Type or print name) (Signature)		
27	(Type or print name) (Signature)		
28			
	10		

1	SERVICE LIST		
2	Liberty Mutual Insurance Company	Law Office of Juan J. Vera	
3	Post Office Box 989000 West Sacramento, California 95798	5637 N. Pershing Avenue, Suite A6 Stockton, California 95207	
4	Brandon Costa 24 Hollywood Avenue	Wolseley Investments dba Ferguson Enterprises, Inc.	
5 6	Tracy, California 95376	Attn: HR/Human Resources – Personal & Confidential 805 Cavanaugh Avenue Stockton, California 95203	
7	State of California	Dignity Health St. Joseph's Medical Center	
8	Employment Development Department Post Office Box 201006	Post Office Box 213008 Stockton, California 95213	
9	Stockton, California 95201		
10	San Joaquin County Department of Child	Jackson Lewis Sacramento	
11	Services Post Office Box 50 Stackton, California 05201	801 K Street, Suite 2300 Sacramento, California 95814	
12	Stockton, California 95201  Boehm & Associates	Helmsman Management Rocklin	
13	1321 Harbor Bay Parkway, Suite 250 Alameda, California 94502	Post Office Box 779008 Rocklin, California 95677	
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